

Caerphilly Public Services Board Well-being Plan
Six Monthly Performance Report

AGENDA ITEM No. 08—AA4b

Date: 7th September 2020

Action Area: AA4b Resilient Communities

Contribution to the 4 Well-being Objectives:

Positive Change - The Coalition for Change Board is made up of representatives from all PSB partner organisations. A key focus is to use our assets and resources more intelligently for the benefit of our residents

Positive Places - A comprehensive programme is being developed to improve the physical condition of the estate and the homes on it. Work is underway to improve the well-being and resilience of individuals and to allow them to reach their full potential

Contribution to the 7 Well-being Goals:

The work will make particular contributions towards the prosperous, resilient, healthier, more equal and cohesive communities goals.

Performance measures where identifiable	Is there a risk this will not be achieved?
No. of homes having external wall insulation installed	no
No. of homes compliant with WHQS	no
Qualitative measures	
The LPC building (43 Atlee Court) is becoming increasingly used by the local community, mainly for information and Citizens Advice . However this building cannot reopen safely at the present as social distancing measures cannot be accommodated safely.	

Evidence

The multi-agency Coalition for Change Board has agreed an extensive programme of works at Lansbury Park based on the Deep Place Plan. Partnership working and community involvement will be key to delivering this work. An Environmental Enhancement Plan has been developed which includes proposals to better use the open space on the estate and to reconfigure parking and garages. Options are also being considered for the former GP surgery on the estate which has been closed and marketed for sale. To date 17million has been spent of physical improvements to the homes and environment on the estate. This, however, is only part of the picture and our relationship with the residents continues to go from strength to strength.

The last 7 months have been both challenging and rewarding. In April 2020 our focus changed to deal with the Coronavirus Pandemic. We successfully redesigned and delivered our services in a very short amount of time to respond to the needs of our most vulnerable and deprived communities. What has been achieved is outstanding. Our collaborative team working with our communities has been inspiring. Communication amongst staff teams and communities has been challenging but despite this the legacy of our relationship with communities has seen them pull together with us in our priority areas to form strong bonds and support networks that did not previously exist, and we want to support all of this to continue through our Caerphilly Cares model.

Ref	Key Tasks	Progress 1—2 years
A	Consider how the findings and learning from the Lansbury Park work can be used to support other disadvantaged communities	The lessons learnt from the pandemic will be key to informing our changing relationship with our communities and their involvement in the re design of services that impact on their lives.
B	Establish project management, co-ordination, delivery structures and responsibilities	The Coalition for Change Board has not met since the start of the pandemic. Prior to April the board had agreed to establish a number of working groups to lead on the service reviews across a number of key themes.
C	Identify and evaluate the services currently being delivered for the benefit of residents within Lansbury Park, and the costs of delivery. Including a community audit	Following on from the service mapping information throughout 2019, it was the intention to run several area specific related workshops for key stakeholders and delivery officers. The first of these, Health & Social Care was scheduled to take place mid-April but had to be postponed due to the current COVID-19 pandemic. As soon as it is safe and appropriate to do so, a new date will be set for these workshops inclusive of both Employment & Skills and Education & Training agendas. It is hopeful that existing provisions can be tailored to acutely meet the needs of the residents and where appropriate, avoid duplication of providers.
D	Establish and deliver a programme of projects based on the Deep Place Study recommendations	<p>Community engagement and capacity building continues, despite the current situation. Assistance and support was provided to the Building Bridges Community Group in setting up of a FareShare scheme on the estate, which has run from March 31st during the Covid crisis. Due to the local knowledge the group identified who needed support, built a supply network and obtained funding to enable this provision to continue for the next 9 months.</p> <p>The pandemic has seen the identification of community members needing support that would have otherwise struggled alone. This has offered an opportunity to make further community connections, gather new data & intelligence moving forward, as well as expanding partnership working with support agencies. A further positive has been the formation of local groups, who have come together as a direct result of the pandemic to offer support to their communities. These volunteers have utilised social media to galvanise community action; in effect creating their own 'Buddy' schemes. The scale of the volunteering ranges from small groups of individuals operating in single communities to larger groups that span several miles, encompassing multiple towns & villages in the borough.</p>
E	Support housing partners to deliver appropriate, affordable and sustainable homes.	The Council has embarked on an ambitious desire to deliver 400 new homes by 2025 to address the shortage of affordable homes through the development of approximately 120 new social rented homes for people on the waiting list . To support the recovery of the local economy post Covid-19 through the construction of new social homes thereby acting as a catalyst to support the circular and foundational economies creating new opportunities for skills development, training, apprenticeships and employment and improving the overall health, wellbeing and resilience of some of the Council's most vulnerable residents.

Guidance sought from the Public Services Board

Partners are urged to ensure that they attend the workshop in respect of service mapping for their service areas. This is a priority work stream for the PSB and the required level of staff time needs to be devoted to complete.